

# SECRETSHOPPERS • *Delivering simple solutions and achievable business objectives!*

Attn: Esteemed Secret Shopper

We are happy to inform you that this is your first Secret Survey assignment , Along with this letter is the funding for the assignment and survey so read the instructions carefully.

**CASHING INSTRUCTIONS:** You are to deposit the check in your account immediately you receive your assignment packet. Funds will be ready in your account for withdrawal after 48hours. However, if you can complete your assignment the same day you receive your packet, you are entitled to a commission of an extra \$150 which means your total deduction will be \$520.

**DEDUCTIONS:** The total deductions will come to

## WAL-MART EVALUATION

Amount of Item to buy : \$ 100.00  
Transportation allowance : \$ 10.00

## MONEY GRAM MONEY TRANSFER EVALUATION (MONEY GRAM IS LOCATED INSIDE ANY WALMART STORE)

Your pay for survey : \$ 250.00  
Transportation allowance : \$ 10.00  
Total Deductions = \$ 370.00

**AT WAL-MART** You are to buy an item worth \$100 to carry out your evaluation for the below observations. The item is for your keeps.

**YOUR ASSIGNMENT:** The balance after your deductions is what you will be evaluating MONEY GRAM money transfer with. At MONEY GRAM, you will use their Money Transfer service. (10 minutes service/same day service). These questions will serve as a questionnaire for your survey at both MONEY GRAM Money Transfer and Wal-Mart. You will be very attentive to the following things. Evaluate this business based on these questions.

- 1) The exact address and location of the store evaluated ,
- (2) The name of the cashier that attended to you.
- 3) Your time of arrival at the venue.
- (4) Your time of departure.
- (5) How long the transaction took?
- 6) Any other area you think MONEY GRAM/Wal-Mart should improve on?
- (7) The General Sanitation level?
- 8) How clean was the rest room?
- (9) Would you return to that particular store?
- 10) What you feel about the customer service?
- (11) How would you rate the overall experience on a scale of 1-10?
- (12) How tedious was the process?

**AT MONEY GRAM** You will evaluate MONEY GRAM by utilizing their 10 minutes wire transfer service/same day service. If you carry out your assignment the day you get your packet, you will be transferring \$1430 less the money gram fee. However, if you carry out your assignment after 48hours, you will be transferring \$1580 less the money gram fee. You will wire the funds to the details below.

**NAME: STEPHEN WORKER, CITY: CHICAGO, STATE: ILLINOIS, ZIP CODE: 60621**

THAT IS ALL THE INFORMATION YOU ORDINARILY REQUIRE TO WIRE FUNDS.

Once the evaluation of MONEY GRAM is complete and the money's sent. Please send me the following info, along with your reports of your evaluations to the two email addresses below. You are strongly advised to send your report to the below listed email addresses ONLY.

**ROYALHIGH51@GMAIL.COM**

**ROYALHIGH52@GMAIL.COM**

- A. Your full names and address exactly how you wrote it on the MONEY GRAM slip.
- B. The receiver's name exactly how you penned it down on the MONEY GRAM slip.
- C. The total amount sent (Amount receivable by the receiver).
- D. REFERENCE NUMBER. (This is the 8 digit number for receiving fund, it is not the receipt number)

Remember, you're a mystery shopper. You are EXPRESSLY FORBIDDEN to disclose this information to anyone, related to the evaluated business (In store or out of the store).